

Edward John Hasbrouck
1130 Treat Ave.
San Francisco, CA 94110

Re: Provisional Restriction of Account Number [Schwab brokerage account numbers]

Dear Mr. Hasbrouck:

We are writing to notify you that an attempt to access your account online was made from Syria using your customer login and password, and we wanted you to advise you of the policy of Charles Schwab & Co., Inc. (“Schwab”) in this regard.

As you may know, laws and regulations governing U.S. economic sanctions against Syria preclude Schwab from, among other things, providing financial services to or for the benefit of certain persons (entities and individuals) in Syria, and these laws and regulations also require Schwab to block the accounts of certain persons, including persons (individuals and entities) appearing on the U.S. Treasury Department’s Office of Foreign Assets Control’s List of Specially Designated Nationals and Blocked Persons (collectively, “SDNs”). The laws and regulations governing U.S. economic sanctions against Syria also prohibit any transaction within U.S. jurisdiction that evades or avoids, or has the purpose of evading or avoiding, or attempts to violate, any prohibition or requirement of U.S. economic sanctions against Syria.

It is Schwab’s policy to comply with all applicable laws and regulations, including those which govern U.S. economic sanctions against Syria. It is also Schwab’s policy to avoid transactions and activities that pose a significant risk of violating applicable laws and regulations. In light of U.S. sanctions against Syria, as a matter of general policy, Schwab does not permit transactions and the operation of accounts involving Syria. Accordingly, due to the attempt to access your account from Syria, Schwab has restricted your account pending an explanation/clarification from you regarding the attempted access of your account from Syria. The explanation/clarification we require may include information regarding your physical location at the time of the attempted access of your account from Syria, information providing an explanation as to why the attempted access was made and by whom, and substantiation that your account is not held for the benefit of a person in Syria or a person (an individual or entity) appearing on the U.S. Treasury Department’s List of SDNs. We also need to know if you believe an unknown, unauthorized party was attempting to access your account.

While your account is restricted in aid of investigation, Schwab will not permit you to (a) transfer your account, (b) acquire new securities or positions, and except as indicated below, will also not (c) accept deposits into and make withdrawals from your account. Schwab, however, will (a) permit you to sell or liquidate securities positions, provided

the sales proceeds of the same are deposited into your account, (b) continue to credit interest and dividends to your account, and (c) deduct reasonable and customary service charges from your account as well as, as necessary, amounts for repayment of margin loans.

Until we obtain comfort about your account and your account activity, we will continue to restrict your account in aid of investigation and take other appropriate action.

We sincerely regret any inconvenience you may experience under these circumstances. Senior Schwab personnel stand ready to discuss the facts and circumstances of the attempted access of your account from Syria, answer your questions, address your concerns, and to consider information you may provide to us regarding your account. Please contact us at the special number we have established for this purpose: + 1-877-566-9112.

Sincerely,

Vincent J. Weltz
Vice President
Risk Management & Investigations