

Client Advocacy Team
101 Montgomery Street, San Francisco, CA 94104-4104
Tel (800) 468-3774

September 10, 2008

Edward Hasbrouck
1130 Treat Ave
San Francisco, CA 94110

RE: OFAC Restrictions

Dear Mr. Hasbrouck,

I am writing in response to our conversation on 09/05/08 regarding the restrictions placed on your Charles Schwab & Co., Inc. accounts while you were visiting the country of Syria.

I would like to apologize for the fact that when you notified Schwab that you were planning a trip to Syria, you were not informed at that time that your access to the accounts would be limited or denied. I would also like to apologize for any inconvenience that the restriction placed on the account caused you during your visit to Syria.

Based on the information and documentation provided by the United States Department of Treasury regarding this issue, Schwab interpretation is that Office of Foreign Assets Control (OFAC) prohibitions block any transaction with persons or entities from certain OFAC prohibited countries and on lists provided by OFAC, commonly called the Specially Designated Nationals (SDN) List. The term transaction includes, but is not limited to, opening accounts, amending accounts, transmitting or receiving funds, and transferring securities. Although there are additional requirements, our main obligation with regard to the OFAC prohibited countries is not to allow any transaction by a person or entity who resides or is located in those countries.

If you would like further clarification regarding Schwabs' interpretation of the rules and regulations presented by OFAC you may contact the Schwab Anti-Money Laundering and OFAC Department at 877-566-9112.

If you would like to discuss this issue further with me, I would urge you to contact me at 800-468-3774 extension 67237. I am available at this number Monday through Friday from 6:00am to 2:00pm Pacific time.

Sincerely,



Robert Tyer
Resolution Manager
Client Advocacy Team