



Dear EDWARD HASBROUCK,

Thank you for your inquiry. We are pleased to provide you with the following details in response to your request for information about our data practices and access to the personal data we collect about you. Based on the information you submitted along with your request, the following information generally applies to you as a current T-Mobile customer, although variations may apply depending on the specific nature of your interactions with us and your specific use of our products and services.

For purposes of this disclosure, personal data includes “personal information” and similar terms as defined in applicable privacy laws.

In the preceding 12 months:

- **We have collected personal information about you from the following sources:**

- Information you provide directly to T-Mobile
- Information we collect automatically when you access or use our websites, products, and services
- Our business partners and service providers
- Other sources such as social media, online advertising companies, consumer data resellers, consumer reporting agencies, government entities, and through our use and combination of information to derive additional information about you. See our [Privacy Policy](#) for details.

- **We have collected the following categories of personal information, as pre-defined by the California Consumer Privacy Act:**

- Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, internet protocol address, email address, account name, social security number, driver’s license number, passport number, or other similar identifiers such as signature and physical characteristics;
- Financial information, such as credit card or other payment information;

- Characteristics of protected classifications under state or federal law, such as age or gender;
 - Commercial Information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies;
 - Internet or electronic network activity information, information, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an internet website, application, or advertisement;
 - Geolocation data;
 - Audio, electronic, visual, thermal, olfactory, or similar information;
 - Professional or employment related information;
 - Education Information; and
 - Inferences drawn to create a profile about a consumer reflecting the consumer's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.
- **We have collected personal data for the following purposes:**
 - To provide the products and services you request; to process your orders, payments, and account adjustments; to administer your account; to verify your identity, including to determine your eligibility for products and services; to provide technical support and customer service; to carry out advertising and marketing activities as well as to carry out contests, surveys, and sweepstakes; to understand your interests and preferences; to comply with legal obligations; and for other purposes which we describe in our [Privacy Policy](#).
 - **We have shared personal data with the following categories of third parties:**
 - Service providers that perform work on our behalf
 - The primary account holder, as applicable
 - Discounted pricing partners to verify your eligibility for certain rate plans
 - Identity verification and fraud prevention partners
 - Caller ID providers
 - Financial institutions
 - Third parties involved in legal process or protection matters, as applicable and described in our [Privacy Policy](#)
 - Other third parties at your direction

- **We have shared the following categories of personal data (as pre-defined by the California Consumer Privacy Act) with the third parties listed above for our business purposes:**
 - Identifiers such as a real name, alias, postal address, unique personal identifier, online identifier, internet protocol address, email address, account name, social security number, driver’s license number, passport number, or other similar identifiers such as signature and physical characteristics;
 - Financial information, such as credit card or other payment information;
 - Characteristics of protected classifications under state or federal law, such as age or gender;
 - Commercial Information, including records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies;
 - Internet or electronic network activity information, information, including, but not limited to, browsing history, search history, and information regarding a consumer’s interaction with an internet website, application, or advertisement;
 - Geolocation data;
 - Audio, electronic, visual, thermal, olfactory, or similar information;
 - Professional or employment related information;
 - Education Information; and
 - Inferences drawn to create a profile about a consumer reflecting the consumer’s preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

SALE OF DATA

Under the California Consumer Privacy Act, the term “sale” is very broad and encompasses any disclosure of information (including information that does not directly identify you but could be used to identify your device) to a third party where we receive something of value in return and the third party is not limited in their use of the information to solely providing a service to us. The definition is broad enough to include instances of sharing information including when you interact with third party cookie providers, integrations with third-party apps, and advertising technology companies.

For more information, you can read more about the meaning of “sell” for purposes of this disclosure and your ability to opt out of this practice in our [Privacy Policy](#) and in our Do Not Sell Article on our [Privacy Center](#)

- **We have sold personal data for the following commercial purposes:**
 - To facilitate certain online advertising activities commonly deployed by online and technology companies.
- **We have sold the following categories of personal data to the following categories of third parties:**
 - Category: Identifiers and internet and electronic network activity
 - Third Parties: Online advertising companies

A report with specific pieces of personal data we hold about you is attached. For your protection, we are not including full responses for sensitive personal data, such as your Social Security Number or credit card number, but the report will indicate when we hold such data. Similarly, we are not including other sensitive network or business records that may reflect the network activities for you or others using your account, such as websites visited, viewing history and location history. Certain billing related activity, such as calls made and received, may be available through your online account depending on your account type and relationship with the person responsible for the account.

For more information about how T-Mobile processes personal data, please read our [Privacy Policy](#). As always, you can see and revise your account information at [MyT-Mobile.com](#) at any time.

If you have any questions or concerns, please contact us at privacy@t-mobile.com.

Thank you,
T-Mobile Privacy Team

Attached: Personal Information Access Report