PUBLIC HEARINGS
UNIVERSAL SERVICE
INSPIRING UNIVERSAL SERVICE ACROSS AMERICA

COMMISSIONERS

- The Honorable Dr. Joseph Heck, Chairman
- The Honorable Mark Gearan, Vice Chair for National and Public Service
- The Honorable Debra Wada, Vice Chair for Military Service
- Mr. Edward Allard III, Commissioner
- Mr. Steve Bamey, Commissioner
- The Honorable Dr. Janine Davidson, Commissioner
- The Honorable Avril Haines, Commissioner
- Ms. Jeanette James, Commissioner
- Mr. Alan Khazei, Commissioner
- Mr. Thomas Kilgannon, Commissioner
- Ms. Shawn Skelly, Commissioner

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PROGRAM 9:00 A.M. - 12:00 P.M.

OPENING STATEMENT
Dr. Joe Heck, Chairman

PANELISTS TESTIFY

PANELIST Q&A
(two rounds of questions directly from Commissioners)

PUBLIC COMMENTS
(individuals will have two minutes to relate their comments)

CLOSING STATEMENT
Dr. Joe Heck, Chairman
TERESA WALCH, NATIONAL VICE PRESIDENT, TRAINING AND QUALITY IMPROVEMENT, BOYS AND GIRLS CLUBS OF AMERICA

Teresa Walch serves as the National Vice President, Training & Quality Improvement. Boys & Girls Club of America (BGCA) is a network of 4,500 club sites that serve nearly 4 million young people annually in all 50 states, and on U.S. military installations across the globe. Teresa has worked in the Boys & Girls Club Movement for over 18 years. She is responsible for leading BGCA’s training program and quality improvement strategy with a focus on three priority outcome areas – Academic Success, Good Character and Citizenship, and Healthy Lifestyles. Teresa also oversees the BGCA legacy leadership & recognition programs.

Teresa has served as the Finance Director, Army Airforce Exchange Service Europe, Juvenile Probations Officer, Department of Defense Educator and Schools Officer for the Department of Defense Schools in Europe.

Teresa holds a Bachelor’s degree in Business Administration with a minor in Education from the University of Maryland and a Master’s Degree in Human Relations from University of Oklahoma. She has received the BGCA Erroll Sewell Award for Outstanding Leadership, BGCA Contribution to the Profession and the Commanders Outstanding Leadership Award Europe.

DR. ROBERT GRIMM, DIRECTOR, DO GOOD INSTITUTE, UNIVERSITY OF MARYLAND, SCHOOL OF PUBLIC POLICY

Dr. Robert T. Grimm, Jr. is the Director of the Do Good Institute (DGI) and the Levenson Family Chair in Philanthropy and Nonprofit Leadership at the University of Maryland’s School of Public Policy. DGI is a campus-wide hub that provides education, opportunities and resources to develop the next generation of nonprofit leaders, social innovators and civic-minded students and alumni.

Dr. Grimm previously served as Senior Counselor to the CEO (2006-2010) and the Director of Research and Policy Development (2004-2010) at the Corporation for National and Community Service (CNCS). Dr. Grimm received senior appointments from both President George W. Bush’s and President Barack Obama’s administrations, co-led the creation of the Social Innovation Fund, and previously taught and directed research at what is now the Lilly Family School of Philanthropy at Indiana University.

He received his Ph.D. from Indiana University and received the 2010 Young Alumnus Award from Monmouth College. He currently serves or has served on the board of directors or advisors for the Washington Area Women’s Foundation, Food Recovery Network (Founding Board Chair, 2012-2016), Center on Philanthropy at Indiana University, Harry and Jeanette Weinberg Foundation, National Conference on Citizenship, National Mentoring Partnership, and America’s Promise.

TOM CHABOLLA, PRESIDENT, JESUIT VOLUNTEER CORPS

Tom Chabolla is the President of the Jesuit Volunteer Corps. Prior to joining JVC in November of 2018, Tom served as the COO and Executive Vice President at NeighborWorks America, where he oversaw four divisions and more than 200 staff. Prior to his time with NeighborWorks, Tom worked as Assistant to the President and Deputy Chief of Staff at SEIU, and as Director of the Office of Justice and Peace at the Archdiocese of Los Angeles. Tom has a long history with JVC that reaches back to the late eighties, when he and his wife supported a JVC community in Southern California.

LISA MASCOLO, MANAGING DIRECTOR, IBM GLOBAL BUSINESS SERVICES – FEDERAL

Lisa is a proven C-Suite leader across IT, strategy, business development, change management and operations.

She currently serves as Managing Director of IBM’s US Federal GBS business unit. Prior to IBM, Lisa coached senior leaders and provided business strategy consulting services to small and large businesses as the CEO of Listen Learn Lead LLC.

Lisa spent almost 30 years with Accenture, and was a key leader both when the organization was a private professional services firm and a Fortune 500 public company. Lisa’s energy and business strategy were integral to her successful leadership as Accenture’s Group Chief Executive for the Public Service operating group and as the Accenture USA Country Managing Director, leading all five (5) P&L entities across three cornerstone service delivery organizations; Management Consulting, Systems Integration & Technology and Outsourcing.

Lisa is a Trustee and graduate of the Stevens Institute of Technology, and serves as Chair of the HR & Compensation Committee. She serves on the St. Albans School of Public Service Board of Governors and the Grace Episcopal Day School Board of Governors as Chair of the Advancement Committee. She served as a Director on the Board of Dress for Success DC and the Chair of the DFS DC Development Committee. Her philanthropic focus includes K-12 educational nonprofits, veterans and domestic organizations focused on helping disadvantaged women achieve economic independence. She holds a US Patent for Customs Processing.