Public Hearings

Public Service

Critical Skills and Benefits

MAY 15, 2019

COMMISSIONERS

- The Honorable Dr. Joseph Heck, Chairman
- The Honorable Mark Gearan, Vice Chair for National and Public Service
- The Honorable Debra Wada, Vice Chair for Military Service
- Mr. Edward Allard III, Commissioner
- Mr. Steve Barney, Commissioner
- The Honorable Dr. Janine Davidson, Commissioner
- The Honorable Avril Haines, Commissioner
- Ms. Jeanette James, Commissioner
- Mr. Alan Khazei, Commissioner
- Mr. Thomas Kilgannon, Commissioner
- Ms. Shawn Skelly, Commissioner

Program 1:00 P.M. - 4:00 P.M.

Opening Statement and Remarks
Vice Chair Mark Gearan

Panelists Testify

Panelist Q&A
(two rounds of questions directly from Commissioners)

Public Comments
(individuals will have two minutes to relate their comments)

Closing Statement
Vice Chair Mark Gearan

Share your thoughts at www.inspire2serve.gov

#INSPIRE2SERVE
Edward “Eddie” Hartwig is the deputy administrator of the United States Digital Service (USDS), a startup inside the White House founded in the wake of the healthcare.gov recovery to help prevent or mitigate future technical failures. USDS hires expert technologists and empowers them to improve the services that millions of Americans rely on, like Medicare, immigration, and defense. Before assuming the role deputy administrator, Eddie worked on projects at USDS to improve reentry outcomes for federal inmates, modernize the visa system, and build a secure, single-sign in service for the entire federal government. Previously, Eddie was a strategic advisor and speechwriter for the U.S. Ambassador to Austria. He also led World Data Labs, a social impact startup focused on providing greater transparency around global poverty and health outcomes. From 2006 to 2015, Eddie served as a Foreign Service Officer with the Department of State with overseas postings in the Dominican Republic, Ethiopia, and Austria. He served as a public defender in Massachusetts.

Jessica Klement is the Staff Vice President, Advocacy at the National Active and Retired Federal Employees Association (NARFE). She is responsible for carrying out the legislative, grassroots and political strategies of one of the nation’s largest federal employee and retiree organizations. Prior to joining NARFE, Klement served as the Government and Public Affairs Director at the Federal Managers Association. In this role, she worked closely with Congress to advance legislation to strengthen federal employee and retiree benefits, including the allowance of credit for unused sick leave at the time of retirement for Federal Employees Retirement System (FERS) employees. Klement started her career working on Capitol Hill for a member of Congress from her home state of Wisconsin for three years. Her policy analysis on federal employee and retiree issues has been featured in The Washington Post, CBS Evening News, NPR, USA Today and the Associated Press. She is a regular guest on Federal News Network and contributes insight on federal employee and retiree news to Federal Times, Government Executive, and Government Matters on News Channel 8. Klement has bachelor’s degrees in Political Science and Finance from Marquette University.

Dr. Elizabeth Kolmstetter is the Director of Talent Strategy and Engagement at NASA. In this role, she has broad responsibilities for talent strategies and programs including employee engagement, workforce planning and talent acquisition, future of work, and people analytics. She has pioneered numerous innovative talent management programs across agencies including NASA, USAID, CIA, FBI, Office of the Director of National Intelligence (ODNI), and Transportation Security Administration (TSA). Post 9-11, she led some of the largest federal transformation efforts including designing and managing the new hiring system for TSA that resulted in the largest civilian workforce mobilization in US history – the hiring of over 55,000 security screeners at 430 airports in less than one year and implementing a mandatory civilian Joint Duty leadership program across the 17 Agencies of the Intelligence Community. She is a Fellow of the Society of Industrial and Organizational Psychology and received her Ph.D. and M.S. in Industrial and Organizational Psychology from Virginia Tech and her B.A. in Psychology and Computer Science from Hollins University.